

Dear Parent/Carers,

ACTION UPDATE Following feedback that due to the size of the file, some schools are unable to share our communication via School comms systems, we have now split the communication in two as follows:

- 1) **DSPL8 Parent/Carers Communication** – this will include information from DSPL8, Hertfordshire County Council and Local School Partnership's
- 2) **Dacorum Parent/Carers Courses and Support** – this will include courses and support available to Dacorum Parent/Carers from local providers

We hope this helps and we would welcome any feedback on this, please email feedback to: dspl@kls.herts.sch.uk

Welcome back to the Autumn term, we hope you had an enjoyable summer break despite the weather!

Please find in this communication the courses and support available this term, including Anxiety and Resilience 3-week course, which is fully funded by DSPL8. Each session is recorded so you can watch the recording at a more convenient time, if you are unable to watch it live. Please click the link for further details and how to book: <https://bounceforward.com/anxiety-and-resilience/>

Don't forget to like our Facebook and Instagram pages, to be kept up to date with the latest courses, workshops and support available in Dacorum.

Stay safe and take care,

DSPL 8 Team – Carole Hassell, Ruth Mason & Ashley Fabray

Website - www.dacorumdspl.org.uk

Email – dspl@kls.herts.sch.uk

Facebook - www.facebook.com/dspldacorum

Instagram – https://www.instagram.com/dspl_dacorum/

DSPL8 Parent/Carer Support Autumn 2021 Term

Please see below the support available to Dacorum Parent/Carers from DSPL8 this term.

ADD-vance Mini Consultation	15.09.2021	10:00-11:30	Online
	05.10.2021	10:00-11:30	www.dspl8.eventbrite.com
	04.11.2021	19:00-20:30	You will receive an online meeting link directly from ADD-vance
	01.12.2021	10:00-11:30	
Dyslexia Support Group	Monday 11.10.2021	13:15-14:45	Myatt Room Hobbs Hill Wood School
SEND Surgeries	Thursday 30.09.2021	09:30-12:30	Online www.dspl8.eventbrite.com

Anxiety & Resilience - 3 week course By Bounce Forward <i>(see the additional flyer for more information)</i>	06.10.2021- 20.10.2021	10:30-11:30	Online - book via: https://zoom.us/webinar/register/WN_Nq-ce1eZTNWlqovZr8-h2A
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Supporting parents and young people into supported living **Thinking ahead: a planning guide for families**

This guide was developed with families so they have the information they need to think about and plan for the future.

View this guide via:

<https://www.learningdisabilities.org.uk/learning-disabilities/publications/thinking-ahead-planning-guide-families>

SEND Strategy

What will the new Herts County Council SEND Strategy look like?
What does the local authority aspire to deliver for our children and young people?
How will they make this happen?

If you want to hear from HCC officers about the new SEND Strategy and have a chance to ask questions, then sign up for a free webinar - running on Friday 17 Sept (10AM) and Wednesday 29 Sept (7.30PM).

Booking details at www.hertsparentcarers.org.uk/webinars

Local School Partnership's

Student and Family Support Services **Gade Schools Family Support and Kings Langley Partnership**



As part of the Partnership of Dacorum Schools Gade and Kings Langley Schools Family Support are able to provide families with a range of support services.

- ❖ **Parent Support Services**—We have a team of Family Support workers who are available to work in school and with parents at home. Our support workers can work with families on any range of issues and will provide practical advice, guidance and support.
- ❖ **Pupil Support Services**—Our Partnership has Pupil Support workers who are available to work with children in school to support them with their behaviour, emotional wellbeing and how to overcome difficulties they may be facing. Our workers offer support groups in school or will work with children on a one to one basis at school. If you feel your child needs support, please contact your school directly to request this support.
- ❖ **SEND Support**—Our Partnership has a specialist Family Support worker who works with families of children with SEND. We will support parents in school and with parents at home, will provide practical advice, guidance and

If you would like to register for our mailing list, or be removed, please email dspl@kls.herts.sch.uk

support on all aspects of SEND. We offer SEND surgeries in our community offices and these can be booked by contacting your school and requesting support.

- ❖ **Parent Courses and Workshops** – We will regularly host a range of courses and workshops for families on a range of different themes including managing challenging behaviour, managing teens, transition to secondary school, developing confidence and self-esteem and a range of other themes.
- ❖ **Parent Surgeries** – As a Service we host a range of one to one advice surgeries on Housing Advice, Debt Management Advice, Autism Support and Advice, SEND Support and Advice. Various dates are available and are published on our web site www.gadeschoolsfamilysupport.co.uk

Schools can refer families to our Services however families can refer directly if they would like to speak with a member of staff directly and in confidence please contact the Partnership Office on 01442 278793.

Our Service is only able to work with Parents who have children in one of our Partnership Schools. Schools in our Partnership are:

Kings Langley Partnership: Kings Langley Secondary, Kings Langley Primary, Sarratt Primary, St Pauls School, Chipperfield, Bovingdon Primary Academy, Nash Mills Primary, Bedmond Village Primary

Gade Schools Family Support: John F Kennedy, Hemel Hempstead School, The Cavendish School, Chaulden Infants and Junior Schools, Boxmoor Primary, St Roses Infants, Micklem Primary, Galley Hill Primary, South Hill Primary, George Street School, Gade Valley School, St Cuthbert Mayne, Two Waters Primary, Pixies Hill Primary, Heath Lane Nursery, The Collett School



www.gadeschoolsfamilysupport.co.uk

Partnership Office: 01442 278793

Dacorum Family Services

DFS North & East Partnership Schools: St Albert the Great, Adeyfield*, Aldbury, Ashlyns, Astley Cooper, Aycliffe Drive*, Belswains, Brockswood*, Chambersbury, Bishop Wood, Bridgewater, Broadfield, DESC, Dundale, Flamstead, Gaddesden Row, Goldfield, Great Gaddesden, Greenway, Grove Road, Hammond, Haywood Grove, Hobbs Hill Wood, Hobletts Manor Infant, Hobletts Manor Junior, Holtsmere End Infants, Holtsmere End Junior, Jupiter, Leverstock Green, Lime Walk, Longdean*, Little Gaddesden, Long Marston, Maple Grove*, Markyate, Potten End, Reddings, Roman Fields, St Bartholomews, St Mary's, St Thomas More, Swing Gate, The Thomas Coram, Tring, Tudor, Victoria, Westfield, Woodfield School, Yewtree

****Signposting Service only***

Dacorum Family Services

A Free, Confidential
Advice and Support Service
for DFS North & East Schools'
Families

Dacorum Family Services North & East
Supporting Communities in DFS Schools

Berkhamsted, Hemel Hempstead East, Link & Tring Family Services

ABOUT OUR SERVICE
Dacorum Family Services offers a term time + service to parents and their children attending schools within the partnership. School Family Workers can assist parents to resolve their concerns by working in partnership with them and/or by finding the support they need and help them to get in touch with organisations with the specialist skills and knowledge to help.

One to One Family Support	Drop In Surgery Support	Group Work
<ul style="list-style-type: none"> Completing needs assessments from the Families' perspective Creating an action plan of SMART actions for the family to work to In home working with families Supporting community appointments 	<ul style="list-style-type: none"> Working with the school to provide a one stop shop for advice, guidance and support. Fortnightly surgeries at each school. Regular communication with School Single Point Of Contact (SPC) 	<ul style="list-style-type: none"> Facilitating parental workshop presentations Offering a parental workshop presentation every half term Covering a range of parenting specific subjects Pupil group support programmes

How does this help DFS Schools?

<ul style="list-style-type: none"> ✓ Families First Early Help continuum within social care provision, step up/down, referral, EHM etc. 	<ul style="list-style-type: none"> ✓ Reduced work load for school staff ✓ Supporting staff well-being 	<ul style="list-style-type: none"> ✓ Emotional and mental health parent and pupil programmes, supporting new government directives.
<ul style="list-style-type: none"> ✓ Support from a team of experienced workers with identified specialisms. 	<ul style="list-style-type: none"> ✓ In home support for families 	<ul style="list-style-type: none"> ✓ Supporting best practice and staff development, peer supervision sessions

If you would like to register for our mailing list, or be removed, please email dspl@kls.herts.sch.uk

Flexible Support for

Your School Community



SEND Support Worker

Specialist support for higher need SEND families SEND Screening to support diagnosis assessment

School Family Worker

A personal and confidential service that addresses any needs or concerns raised by the family



Pupil Support Worker

Specialist support for pupils to address an identified concern highlighted by the school or family. Using one to one and group work time specific programmes.



What do our Dacorum Family Services Users Say:

Families:

- "Being listened to and put in touch with different courses that I can attend"
- Very helpful friendly service. Most helpful: home visits"
- Parents evening: DFS SFW was an excellent help. Understanding and compassionate but offering practical support"

Schools:

"DFS SFW was an excellent support to this family and without her caring attitude and determination we wouldn't have got so far with this family"

"DFS SFW was outstanding with regard to her involvement with this family and was part of the reason this family moved up to CP eventually. DFS certainly went "above and beyond" while working with this family including staying late one evening to support me as the Head teacher, as well as mum while we waited for social services and the police arrived."

"SFW was great at being an advocate for the family helping set meeting agendas and also working with the family to manage their expectations within the limits of the school system"

Dacorum Family Services North & East
c/o Hobbs Hill Wood Primary School
Peascroft Rd, Hemel Hempstead,
Herts,
HP3 8ER
Phone: 01442 401222 Ext 5
Email:
jan.nethercoat@hobbshillwood.herts.sch.uk
www.dacorumfamilyservices.org.uk



The Team:

Team Manager: Lyndsey Hooper
SEND SFW: Nicola Long & Sam Leenders
Pupil Support Workers: Natalie Beard & Claire Abercrombie
School Family Worker: Chrissie Phillips
School Family Worker: Katie Chamberlain
School Family Worker: Lisa MacGovern
School Family Worker: Lisa Williams
School Family Worker: Sam Lindars
School Family Worker: Shelley Bright

ISL SEND Duty Lines & SEND advice lines for Parents/Carers

Integrated Services for Learning Statutory SEND Duty lines

ISL Integrated
Services for
Learning
working together locally

A general queries and advice line for schools, parents/carers and professionals for matters relating to the Education Health and Care Plan (EHCP) process for children and young people with Special Educational Needs and Disabilities (SEND).



ISL Geographical Area Team	Main line	Alternative line
East Herts, Broxbourne, Welwyn and Hatfield	01992 588562	01438 844185
North Herts and Stevenage	01438 843758	01438 844707
St Albans and Dacorum	01442 453300	01442 453387
Watford, Three Rivers and Hertsmere	01442 454012	01442 453529

**Available 9am-17:30pm Monday to Thursday
and 9am-16:30pm Fridays**

**For support for case specific queries, please contact your allocated SEND Officer/Caseworker assistant. **

To access a range of learning resources
please click here



ISL Integrated
Services for
Learning
working together locally

SEND Advice for Parents/Carers

Helpful SEND advice lines
for Parents and Carers

Advice line	Times available (from Sept 2020)
Educational Psychology Contact line ☎ 01992 588574	Weds 2pm - 4:30pm
SEND Specialist Advice and Support Service* ☎ 01442 453920 - term time only	Specific Learning Difficulties: Mon & Thurs 09:30am - 12pm
	Speech Language, Communication & Autism needs: Tues & Weds 1:30pm - 4pm
	Early Years: Weds 9am - 12pm Thurs 1:30pm - 4pm
	Physical and Neurological Impairment: Mon 1:30pm - 4pm
West team Attendance Duty* ☎ 01442 454778	Mon - Fri 09:30 am - 4pm
East team Attendance Duty* ☎ 01992 555261	Mon - Fri 09:30 am - 4pm

* also available to schools, settings and professionals

To access a range of learning resources
please click here



SUPPORT



Speech, Language, Communication and Autism - stadac.islteam@hertfordshire.gov.uk



Educational Psychologists - Use our advice line to speak to an educational psychologist or an advisory teacher if you need support. **Wednesday 2 - 4.30pm 01992 588 574**



Autism Helpline 10am – 3pm, Monday to Friday - **0808 800 4104** or via online contact form
<https://www.autism.org.uk/enquiry>



ADD-vance Helpdesk is open from 9am to 1pm every weekday via [07716 744 662](tel:07716744662) or email to herts@add-vance.org Website - www.add-vance.org Facebook – www.add-vance.org/parents/



Hertfordshire Local Offer The Local offer lets parents and young people know what special education needs and disabilities services are available in Hertfordshire and who can access them.

<https://www.hertfordshire.gov.uk/microsites/Local-Offer/The-Hertfordshire-Local-Offer.aspx>



Herts Help a network of community organisations in Hertfordshire working together. We're here to listen and help you find independent support, guidance and information you need to get the most out of life.
Call us on **0300 123 4044** or email info@hertshelp.net



Kids Hub support and information to families with children and young people with SEND. We are still open and offer support and advice to families over the phone and emails and our SEN Toy and Equipment is still available to parents. If you would like to get in contact with us please call on 01992 504013/ 01923 676549 or email us at hub.herts@kids.org.uk



Hertfordshire SENDIASS is an impartial Special Educational Needs and Disability Information, Advice and Support Service (SENDIASS). Contact SENDIASS on: sendiass@hertfordshire.gov.uk or 01992 555 847



Hertfordshire Additional Needs Database (HAND) voluntary register of disabled children and young people aged 0-25. By joining the register, you can get discounts at places around the county (and beyond). Contact via:

<https://www.hertfordshire.gov.uk/microsites/local-offer/courses-and-activities-in-hertfordshire/hertfordshire-additional-needs-database.aspx> or email hand@hertfordshire.gov.uk



Families First Hertfordshire for services that work together to support families who need extra help. These are also known as early help services.

<https://www.hertfordshire.gov.uk/microsites/families-first/families-first.aspx>



Benefit entitlement - If you care for a child or young person with a disability or if you have a disability yourself, you may be able to claim a range of benefits including Disability Living Allowance and Carers Allowance. For more information on available benefits and entitlement go to:

<https://www.carersuk.org/help-and-advice/financial-support>



Carers in Hertfordshire provides advice, information and support to unpaid carers.

Website - www.carersinherts.org.uk Telephone – 01992 586969 (9am-5:30pm Mon-Thurs & 9am-4:30pm Fri)



Hertfordshire Mind - If you are experiencing a mental health crisis and would like someone to talk to, you can call our **Crisis Helpline**. Available to provide emotional support 24 hours a day, every day of the week. To contact the helpline please call us on **01923 256391**.



Hertfordshire Wellbeing Service offers free, confidential talking therapy and practical support for people 16+ experiencing a wide range of common emotional difficulties such as, anxiety, worry, low mood, depression and stress.
<http://talkwellbeing.co.uk/>



Healthy Young Minds in Herts - Wellbeing advice and tools for young people, parents and carers.
<https://www.healthyyoungmindsinherts.org.uk/>



Just Talk Herts – Mental Health support and advice for young people. www.justtalkherts.org



Family Lives – Parenting and Family support Helpline 0808 800 2222



Foodbanks - <https://dacorum.foodbank.org.uk/get-help/>



Health Coronavirus - <https://publichealthmatters.blog.gov.uk/2020/01/23/wuhan-novel-coronavirus-what-you-need-to-know/>

Self-Isolating Guidance - <https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance>

Domestic Abuse Help - www.gov.uk/guidance/domestic-abuse-how-to-get-help



Hertfordshire County Council Children's Services - 0300 123 4043



Samaritans - 116 123



ChildLine - 0800 1111



Herts Parent Carer Involvement HPCI – Independent parent carer led organisation which aims to improve services for children and young people who have SEND – 07840 360 245 <https://www.hertsparentcarers.org.uk/>